



**Farm Bureau Insurance**  
**Terry W. Hicks, Agent**  
P.O. Box 128, Concord, NC 28026-0128  
(704) 788-1119

05/18/2010

Dear Prospective Client of SCR,

I have used Select Cleaning & Restoration for many years. They have provided restorative cleaning services as well as water damage mitigation services at my personal residence. Keith Gass and his staff have always offered above average workmanship and professionalism. In addition, I have referred many clients to SCR for water and fire damage restoration services when the need arises. I would highly recommend them to anyone. Feel free to contact me for any additional information regarding their firm.

Sincerely,

A handwritten signature in black ink that reads "Terry W. Hicks, Jr." in a cursive script.

Terry W. Hicks, Jr.